

REMARKS

Elections/Restrictions

The Examiner has restricted the application to one of the following inventions:

- I. Claims 1-38, drawn to a method of managing workflow, classified in class 705, subclass 8.
- II. Claims 39-42, drawn to a method of managing workflow, classified in class 358, subclass 448.
- III. Claims 43-52, drawn to a method of processing correspondence from clients in a financial product administration system having the advantages of standardized workflows and balanced work loads, classified in class 705, subclass 35.
- IV. Claims 53-55, drawn to a method of processing correspondence from customers having the advantage of balancing and leveraging workforces from remote locations, classified in class 705, subclass 89.

Applicant elects Group I, claims 1-38 without traverse. Therefore, claims 39-55 have been canceled.

Conclusion

No fees or extensions of time are believed to be due in connection with this amendment; however, consider this a request for any extension inadvertently omitted, and charge any additional fees to Deposit Account No. 26-0084.

Reconsideration and allowance is respectfully requested.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "JDH", is written over the printed name of Jeffrey D. Harty.

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